# Technical Bulletin

MAYTAG®

**Date:** May 2004

**Type** Policy Letter
Ö Service Information

**No:** TDL-0050A-B
ITDL-0020-B

Supersedes TDL-0050-B

**Attention** Service Managers
Ö Service and Parts Managers

**Models** AAV1200AGW, AAV1200AJW, AAV1200AKW, AAV1200ARW, AAV1200AWW, AAV2200AGW, AAV2200AJW, AAV4200AGW, ALW221RJW, CAV1000AWW, CAV2000AGW, CAV2000AJW, CAV2000AKW, CAV2000AWQ, CAV2000AWW, CAV4000AWW, CW5000W, CW6000Q, CW6000W, CW7500Q, CW7500W, DLW231RAW, HAV1200ARW, HAV1200AWQ, HAV1200AWW, HAV2360AWW, HAV2460AWW, HAV2557AWW, HAV2558AWW, HAV3460AWW, HAV4200AKW, HAV4200ATW, HAV4200AWW, HAV4657AWW, JAV4200AWQ, LNC6760B71, LNC6762B01, LNC6762B71, LNC6764A71, LNC6766B71, MAV2200AJW, NAV3200AWW, NAV4200AGW, NAV4200AKW, PAV1200AWW, PAV2200AAW, PAV2200AGW, PAV2300AGW, PAV2300AWW,PAV2360AWW, PAV3200AAW, PAV3200AGW, PAV3240AWW, PAV3300AGW,PAV3300AKW, PAV3300AWW, PAV3360AWW, PAV4960AWW, PAV5000AWQ, PAV5000AWW, PAV5057AWW, PAV5058AWW, PAV5157AWW, PAV5158AWW, PAVT234AWW, PAVT244AWW, PAVT344AWW, PAVT444AWW

**Brand**
Admiral
Amana
Crosley
Jenn-Air
Magic Chef
Maytag
Maytag Performa

**Product**
Laundry

**Issue** Wash basket leans to one side, generally to the right as you face the washer during spin cycle.

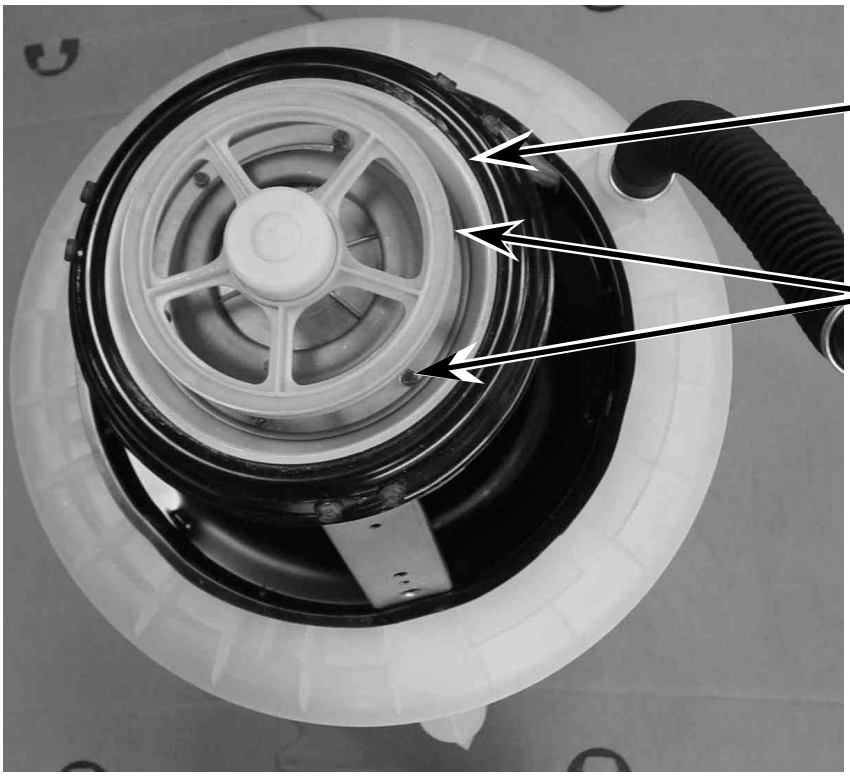
**Warranty** Standard product manufacturing warranty applies.

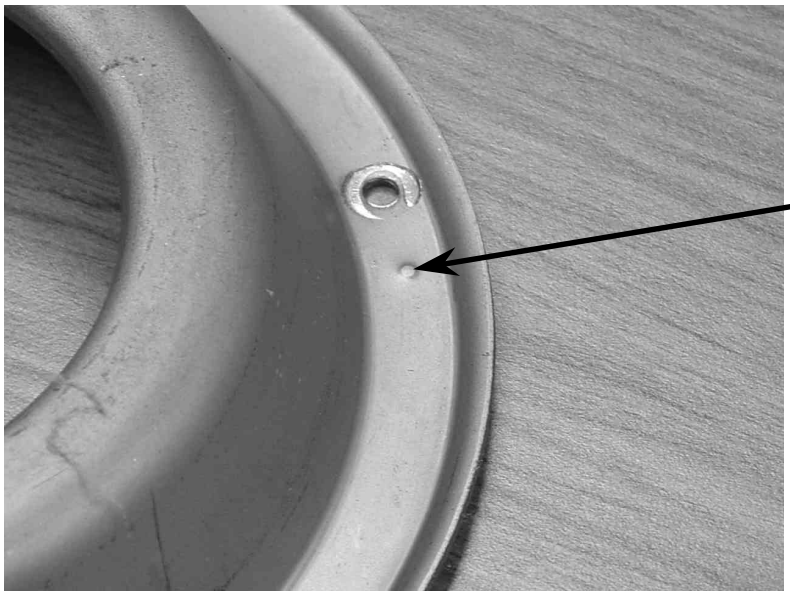
**Action** Replace original snubber with kit 12002357. The replacement of the snubber and six springs (included in the kit) will reduce tub lean to an acceptable level. If you still experience tub lean after replacement of the snubber, confirm the snubber is centered properly and check for possible damage to the base.

**NOTE:** Some tub lean is normal.

1. Remove Stator from Transmission.
2. Install new Snubber.

3. Insure Snubber is centered. Reinstall Stator. Locate the dimple on the stator, and position it near the hose discharge side of the outer tub. First tighten the screw next to the dimple on the stator, and then tighten the screw 180 degrees across from the dimple. Tighten remaining screws.




4. Reinstall Transmission and Outer Tub assembly. Check all hoses to make sure they are secure. If base was replaced, always put an ample amount of Corn Starch on the Dome area to help reduce noise during the break-in period of the new snubber and base.
5. Install 6 new tub springs. Grease each end of the spring hooks to reduce noise. Use the spring tool to avoid over stretching the springs causing additional service calls.