

Appliance Fault Code: **Red: E6** followed by a **Light Blue F2**

The E6 is slightly smaller than the F2?

		1. Check keypad connector for firm connection (keypad connects to control board). 2. Press CANCEL. If error code returns after 60 seconds, replace keypad (also called touch pad or membrane switch). Some models incorporate keypad in to control board as one unit. In this case, replace control board (also called ERC or clock).
<b>F2 - E6</b>	Cancel key drive line open	

There is no CANCEL to press.

Whirlpool Double Oven Model No. RBD275PDT10, Serial No. XK5101038

This week we replaced Part No. WPL 8300531 (touch pad)

AppliancePartsPros.com Order No. 637411

Immediately after replacing the touch pad, the oven worked. Two days later the Appliance Faults Codes E6 – F2 appeared, then the panel became dark, occasionally beeping, and then the faults lights reappear. The light in the ovens work when you open the doors. Attempts to turn off the power to allow the oven to reset itself have been unsuccessful.

I do not understand what is meant by “Cancel key drive line open?”

## QUESTION on AppliancePartsPros.com Website

So my **Whirlpool** built-in **double oven** started flashing the error code F2 E6 a few weeks ago. At first I could just press the Timer Off button and it would clear and be fine for a while. Now it will appear fine (go back to clock display), but will turn off after a few minutes of heating, or will just randomly beep and the display will go black and then come up with the error code even when the **oven** is not in use. From looking at the error codes, it appeared to be the control keypad. Installed a new keypad and oven initially worked. When I attempted to use the **oven** this afternoon, a few minutes later it beeped, went blank, and gave me the same error code E6 F2....

It sounds like the next logical step will either be the **control board**, or possibly the **transformer** (\$18-ish). So anybody with advice about whether it is the transformer or the control board, as well as instructions on how to do it, I'd appreciate it. Should I try the transformer first?

## ANSWER

**Sounds like you didn't get the connector to the keypad installed all the way. It's probably loose.** According to the tech manual the control board should only have to be replaced if it is part of the keypad, which yours isn't. But, by your description, I would do the transformer next.