Unplug the washer or disconnect power. To replace the motor drive coupling you have to remove the cabinet (instructions in the file "How to remove the cabinet") and the water pump (instructions in the file "How to replace the pump"). Now you have to remove the drive motor. Disconnect both motor harness plugs (on some models only one might be used). If your drive motor has a capacitor mounted on it, remove the wires from the capacitor, carefully labeling each wire. Using a nut driver (1/4" or 5/16"), remove two screws which hold the top and the bottom retainers to the front of the drive motor. Using a flat screwdriver unsnap the bottom retainer from the drive motor. Using one hand to support the drive motor from the bottom, unsnap the top retainer from the drive motor. Turn the top retainer 90° and pull it out of the slot in the motor mounting plate. Pull the drive motor straight out. The two plastic motor couplings (one on the drive motor shaft and one on the gear case) are pressed on at the factory. They both will have to be removed by prying or breaking them off. Push one of the new plastic motor couplings on the shaft of the drive motor and the other one on the shaft of the gear case. Place the four rubber grommets on the studs on the back of the drive motor with the large end facing the motor. Place the new rubber isolation coupling on the motor coupling. Line up the holes on the isolation coupling with the studs on the other coupling on the gear case. Replace the drive motor, the water pump and the cabinet.