



GE APPLIANCES

Dear Product Owner,

Enclosed you will find a software Update Module Kit which can be used to upgrade the software on your washing machine. As part of our continuous product improvement efforts, GE Appliances is providing this part to help maintain the performance of your product.

- 1) If you have spoken with a GE Appliance call representative regarding this Software Update Module, and do not have a service call scheduled, Please follow the instructions included in the kit to upgrade your software.
- 2) If you have a service call scheduled, please give this Software Update Module Kit to the servicer when he or she arrives at your home.

Thank you for choosing GE Appliances.



Part Install Instructions

Software Update Module

WH98R1967001

Parts Included:

- Software Update Module
- Connector Cable
- Instruction Sheet



Overview – This SUM Module May Be Used On Washer Models Listed Below.

GTW220ACK0WW
GTW220ACK1WW
GTW220ACK2WW
GTW220ACK3WW
GTW330ASK0WW
GTW330ASK1WW
GTW330ASK2WW
GTW460ASJ0WW
GTW460ASJ1WW
GTW460ASJ2WW
GTW460ASJ3WW
GTW460ASJ4WW
GTW460ASJ5WW
GTW460ASJ6WW
GTW460ASJ7WW
GTW485ASJ0WS

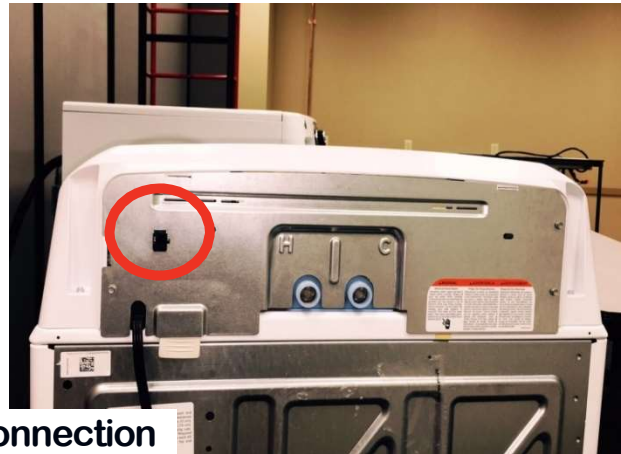
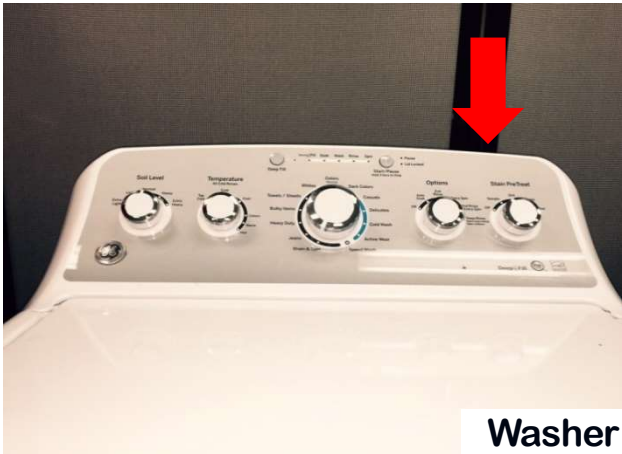
GTW485ASJ0WS
GTW485ASJ0WW
GTW485ASJ1WS
GTW485ASJ2WS
GTW485ASJ3WS
GTW485ASJ4WS
GTW490ACJ0WS
GTW490ACJ0WW
GTW490ACJ1WS
GTW490ACJ1WW
GTW490ACJ2WS
GTW490ACJ2WW
GTW490ACJ3WS
GTW490ACJ3WW
GTW490ACJ4WS
GTW490ACJ5WW

GTW680BSJ0WS
GTW680BSJ1WS
GTW680BSJ2WS
GTW680BSJ3WS
GTW680BSJ4WS
GTW680BSJ5WS
GTW685BPL0DG
GTW685BSL0WS
GTW750CPL0DG
GTW750CSL0WS
HTW200ASK0WW
HTW200ASK1WW
HTW240ASK0WS
HTW240ASK1WS
HTW200ASK2WW
HTW240ASK2WS

Please read the instructions on the reverse side carefully before proceeding.

Step 1- The washer should be plugged in but not powered on during the software update. If the appliance control panel LED lights are on, wait 30 seconds for them to turn off.

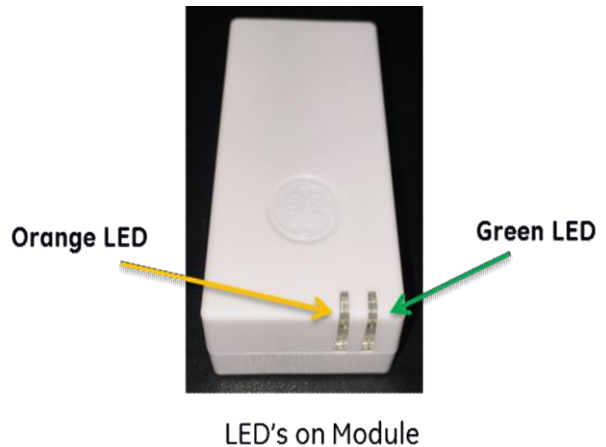
Step 2- Connect one end of the cable to the input jack in the back of the GE Washer (see picture). Remove the rubber grommet from the input jack if present.



Washer connection

Step 3- Connect the other end of the Cable to the Software Update Module. The software transfer will begin automatically once the module is connected to the appliance.

Step 4- The Software Update Module has a green LED light and an orange LED light (see picture). When the cable is connected, the orange light will be on solid and the green light will be blinking as the software is being uploaded into the appliance. This software transfer may take up to 10 minutes.



Step 5- The software update is complete when the green light stops blinking and turns solid (both the green and orange light should now be solid). You can now disconnect the software update module from the appliance.

Step 6- If both lights on the Software Update Module are blinking, an error has occurred. Disconnect the Software Update Module, unplug the washer, plug the washer back in and return to step 2. If errors persist after the 2nd software update attempt, see troubleshooting below

Step 7- Please turn the cycle knob on the washer. The LED lights on the washer should now be displayed. If not, see troubleshooting below.

Troubleshooting – If both the green and orange lights are blinking, the software update for your appliance was not successful. The lights will blink rapidly followed by a 5 second pause. Please count the number of times the lights blink between pauses and call 1-800-220-6899 (Monday through Friday 9:00am to 6:00pm Eastern time). **Please return the Software Update Module to GE Appliances in the pre-addressed envelope.**