



BOSCH
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Important Safety Notice Bosch® Dishwashers

January 19, 2009

Dear Customer or Current Resident:

Bosch® home appliances, in cooperation with the Consumer Product Safety Commission (CPSC), has announced a voluntary recall for the repair of certain Bosch dishwasher models.

This announcement is made following recent reported incidents and an internal investigation by Bosch which found that an electrical component in the dishwasher's control panel can overheat and potentially catch fire. In some cases, the dishwasher fire has caused damage to surrounding cabinet walls and counter tops. No injuries have been reported.

Bosch is offering to repair all the affected dishwashers that were sold to consumers. Our records indicate that you may own one of the models included in the recall, which are listed in the attached table. The dishwashers identified in this notice were manufactured between 1999 and 2005, and sold in the United States and Canada. Please continue reading for important information and instructions.

If you have one of the affected models, stop using the appliance and contact Bosch home appliances immediately, at **800-856-9226**, with your model and serial numbers to arrange for a free repair by an authorized service technician. The model and serial numbers can be found inside the dishwasher door panel on the upper right side.

Customer assistance operators are available 24 hours a day, 7 days a week. To confirm if you have one of these affected models, please see the attached table or visit our Web site at www.boschappliances.com or www.bosch-appliances.ca. The repair should take less than 30 minutes with minimal disruption.

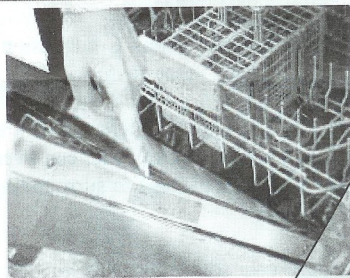
Bosch takes pride in offering safe products of high quality, and we sincerely apologize for any inconvenience that this necessary repair may cause. Your personal safety and continued satisfaction is of utmost importance to us.

Thank you for your attention to this important matter.
Sincerely,

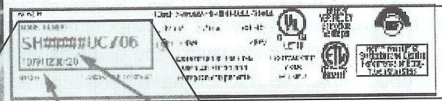
Bosch Customer Service

DISHWASHER MODELS AFFECTED BY SAFETY NOTICE

Brand	Model Numbers Must Begin With	Serial Numbers Must Begin With
Bosch	SHE43C, SHE44C	FD8503 – FD8507
	SHE46C, SHE56C	FD8501 – FD8505
	SHU33,	FD7905 – FD8505
	SHU42,	FD8407 – FD8505
	SHU432,	FD8004 – FD8211
	SHU43C, SHU53A	FD8205 – FD8507



Model and Serial Number Label



Serial Number Model Number

SHxxxxxxUC/xx

FD 8012 123456

The brand name is printed on the dishwasher's front control panel. The model and serial numbers can be found inside the dishwasher door panel on the upper right side.