Electrolux

SERVICE FLASH

RF1902

03.21.19

Fill Tube Freezing Causing No Ice Production

BRAND

Electrolux, Frigidaire

MODEL

EI23BC35K	EW28BS85K	LFHD2251T
EI27BS26J	FFHB2740P	CFEH272IT
FFHB2740P	FGHB2846L	DGHD2361T
FGHB2735N	FGHB2869L	DGHF2360P
FGHB2745P	FGHB2878L	E23BC79SPS
FGHB2844L	FGHF2344M	EI23BC37SS
FGHB2869L	FGHF2366P	EW23BC87S
FPHB2899L	FGHF2369M	FDBS2750S
LGHB2746P	FGHF2378M	FFHB2750T
LGUB2642L	FGUB2642L	FFHD2250T
CFD26WI	FPHF2399M	FGHB2866P
CFD28WI	LFHB2741P	FGHB2867T
E23BC78IP	LGHB2869L	FGHB2868T
E23BC78IS	CFD28WIQ	FGHD2368T
EI23BC56I	COB3BC87S	FGHF2366P
EI23BC65K	DGHD2361T	FPBC2277R
EI27BS26J	EW28BS87S	FPBC2278U
EI28BS56I	FDBC2250S	LFHB2751T
EI28BS65K	FFHB2750T	LGHB2867P
EW23BC71I	FFHD2250T	LGHB2867T
EW23BC85K	FGHD2368T	LGHB2869T
EW28BS71I	FGHF2367T	LGHD2369T

SERIAL #

Starting with 4A101xxxxx to Present

CONDITION

Fill tube for Fresh Food Flex tray Ice Maker freezing causing no ice production.

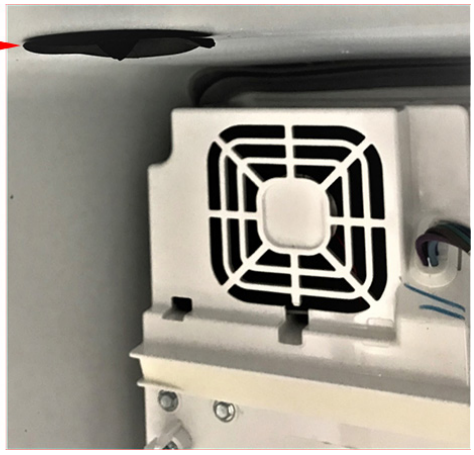
SOLUTION

To test the water flow to the Fresh Food Ice maker, enter Ice Maker diagnostics(see data sheet) go to test 55C to activate water valve. Remove Ice tray to collect water into measuring container. A frozen fill tube will not allow water to flow. Order kit **241920106,** which includes fill tube,insulating tape and instructions.

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Fill Tube can be located above housing for fresh food compartment Ice Maker



SOLUTION

Caution:
Disconnect unit from electrical power prior to servicing this refrigerator.

Prior to installing the fill tube, insulate using tape provided in this kit. Wrap fill tube with tape, starting at the very beginning or the black flange.
Maybe necessary to apply a small amount of mild soap to the tube, for easy installation.

