## Technical Information- Dishwasher

## MDBH950AWB MDBH950AWQ MDBH950AWS MDBH950AWW MDBH970AWB MDBH970AWQ MDBH970AWS

Due to possibility of personal injury or property damage, always contact an authorized technician for servicing or repair of this unit. Refer to Service Manual 16021814.

## A. CAUTION

All safety information must be followed as provided in Service Manual 16021814.

## 4 WARNING

To avoid risk of electrical shock, personal injury, or death, disconnect power to dishwasher before servicing, unless testing requires power.

| Specifications | MDBH950AW* | MDBH970AW* | Benefits | MDBH950AW* | MDBH970AW* |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Power Source |  |  | Wash cycles | 4 | 5 |
| Voltage AC | 120 VAC | 120 VAC | Heavy Wash | X | X |
| Amperage (Single Unit) | 15 A | 15 A | Normal Wash | X | X |
| Frequency | 60 Hz | 60 Hz | Light Wash | X | X |
| Motor horsepower | 1/3 | 1/3 | Rinse Only | X | X |
| Receptacle | N/A | N/A | Auto Clean |  | X |
| Plug | N/A | N/A | Drying System | X | X |
| Dimensions |  |  | Features |  |  |
| Height-overall | $33^{1 / 2}{ }^{\prime \prime}$ to $35^{1 / 4}{ }^{\prime \prime}$ | $33^{1 / 2 \prime \prime}$ to $351 / 4^{\prime \prime}$ | Control Lock | X | X |
| Width | 23 7/8" | $237 / 8$ " | *Sanitizer | X | X |
| Depth | 23 1/2" | 23 1/2" | $\begin{array}{\|l\|} \hline \text { *ToughScrub } \\ \text { Plus }^{\text {TM }} \end{array}$ | X | X |
| Weight |  |  | *Extra Rinse | X | X |
| Un-crated | 65 lbs. | 65 lbs. | $\begin{aligned} & \text { QuietSeries } \\ & 100^{\text {TM }} \\ & \hline \end{aligned}$ | X |  |
|  |  |  | $\begin{aligned} & \text { QuietSeries } \\ & 300^{\text {TM }} \end{aligned}$ |  | X |
|  |  |  | 2/4/6 Hour Delay Start | X |  |
|  |  |  | 1-9 Hour Delay Start |  | X |
|  |  |  | Energy Star | X | X |
|  |  |  | Remaining Time Countdown Display |  | X |
|  |  |  | Active Vent Dry | X | X |
|  |  |  | Finer Filtration | X | X |
|  |  |  | Hard Food Disposer | X | X |
|  |  |  | 9 Touch Pad Controls | X |  |
|  |  |  | 11 Touch Pad Controls |  | X |

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## Component Specifications



To avoid risk of electrical shock, personal injury, or death, disconnect power to dishwasher before servicing, unless testing requires power.

| Illustration | Component | Test Procedure | Results |
| :---: | :---: | :---: | :---: |
|  | Dishwasher Motor <br> CCW rotation only viewed from shaft end. <br> 1/3HP <br> 120V/60hz, 3.2 amps , <br> 3250 RPM <br> Main Wattage, 285 <br> watts <br> Start Wattage, 1115 <br> watts | Measure resistance from ST5 (Motor Common - blue) to ST8 (Motor Main - yellow) See Component Specifications/Motor Connections for details. | 3 to $4 \Omega$ |
|  | Control Board | See Component Specifications/ Membrane Readings for troubleshooting/pin-out instructions. |  |
|  | Water valve <br> 120V/60hz, 7 watts <br> $1.13 \pm .10 \mathrm{gpm}$ at $20-$ <br> 120 psi | Measure resistance from J6 Pin 4 Aqua (Float switch) to ST4 Black (Common) $\qquad$ | $1.1 \mathrm{k} \Omega$ <br> (This value assumes the float switch is closed). |
|  | Vent wax motor <br> 120 V with $1 / 4$ " actuation stroke within 60 seconds | Measure resistance from J6 Pin 1 Purple (Vent) to ST4 Black (Common) | $1.2 \mathrm{k} \Omega$ |
|  | Dispenser wax motor <br> 120 V with $1 / 4$ " <br> actuation stroke within 60 seconds | Measure resistance from J6 Pin 3 <br> Tan (Dispenser) to ST4 Black (Common) | $2 \mathrm{k} \Omega$ |

## Component Specifications

|  |
| :--- |
| To avoid risk of electrical shock, personal injury, or death, disconnect power to dishwasher before servicing, <br> unless testing requires power. |


| Illustration | Component | Test Procedure | Results |
| :---: | :---: | :---: | :---: |
|  | Limit Thermostat | Close on Temperature drop @ $149^{\circ} \mathrm{F}$ $\pm 7^{\circ} \mathrm{F}$ (Temp) <br> Open on Temperature drop @ $164^{\circ} \mathrm{F}$ $\pm 4^{\circ} \mathrm{F}$ (Temp) | $\begin{aligned} & 0 \Omega \quad=\text { Closed } \\ & \text { Infinite } \Omega=\text { Open } \end{aligned}$ |
|  | Sensor/Thermistor | $10 \mathrm{~K} \Omega \pm 3 \%$ at $77^{\circ} \mathrm{F}$ and $2.4 \mathrm{k} \Omega \pm$ $6.5 \%$ at $140^{\circ} \mathrm{F}$ <br> J5 pin 1 - Orange (Temp) to J5 Pin 4 Red (Neutral) $\qquad$ | $\begin{aligned} & \text { Infinite } \Omega=\text { Open } \\ & 0 \Omega \\ & 0 \Omega \\ & =\text { Closed } \end{aligned}$ |
|  | Heater/Heating Element <br> $120 \mathrm{v} / 60 \mathrm{hz}, 650$ watts <br> $\pm 5 \%$ in air, 830 watts <br> $\pm 5 \%$ in coldwater | Measure resistance from ST1 Red/Black (Heater) to ST11 White (Common) $\qquad$ | $16 \Omega$ <br> (This value assumes the high limit thermostat is closed). |
|  | Drain Motor 120v/60hz | Measure resistance from ST6 Gray (Drain) to ST4 Black (Common). <br> See section "Motor Connections and Diagram" for wiring contacts $\qquad$ | $25 \Omega$ |

## Component Readings/Testing

WARNING
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## Manual Function Test

A Manual Function Test may be started by pressing the Normal Wash key 5 times followed by the Start key within 6 seconds.

The Normal Wash LED will Flash 3 times indicating manual test mode is active. Specific keypads will turn on or off a component as follows:

| Heavy Wash | Wash Motor |
| :--- | :--- |
| Normal Wash | Drain Motor |
| Light Wash | Water Valve |
| Rinse Only | Soap Dispenser (cycle once) |
|  | Rinse Aid (cycle twice) |
| Sanitize | Vent |
| Heated Dry | Heating Element |

When a component is activated by pressing a specific keypad, the LED above the keypad will be On. The test will cancel 120 seconds after the last keypad is pressed. The display (if available) will show '99' until the remaining timeout period is less than 99 seconds. At this point it will countdown until the mode times out, is cancelled, or another key is pressed. To cancel test, press the Start / Cancel keypad.

## Sales Floor Demo Mode

Press Extra Rinse keypad 5 times within 6 seconds. The LEDs will illuminate in a progressive order until all are lit. All LED's will stay on for 1 second then all go off simultaneously. The display (if available) will begin at ' 50 ' and sequence down to ' 0 ' at a 1 second interval and repeat until this mode is terminated. This mode will repeat.
To cancel, press the Start / Cancel keypad.

## Diagnostic Tips

To check control LEDs, enter Sales Floor Demo Mode. If control fails to perform as described, replace control. To check control and components, enter Field Service Test. If control fails to perform sequence as described, and a fault is detected, determine failure as described in the Field Service Test. If a load component failure has been diagnosed, proceed to the Manual Function Test. To check individual load components for proper operation, enter Manual Function Test. Follow test procedure as described. Repair or replace component as needed.

Note: The High Current or Low Current Motor Error may be detected during a wash cycle selected by a consumer. If this happens, the control will go into a 30 second auto restart mode and shut down if the unit is not able to restart the motor.

## Membrane Readings <br> (Front Only Controls)

|  | Connector | Measure Between |
| :---: | :---: | :---: |
| Heavy Wash | J1 | Pin 9 - Pin 5 |
| Normal Wash | J1 | Pin 9 - Pin 6 |
| Light Wash | J1 | Pin 9 - Pin 7 |
| Rinse Only | J1 | Pin 9 - Pin 8 |
| Auto Clean | J1 | Pin 10 - Pin 5 |
| Start / Cancel | J1 | Pin 10 - Pin 6 |
| Delay | J1 | Pin 10 - Pin 7 |
| Heated Dry | J1 | Pin 11 - Pin 5 |
| Sanitize | J1 | Pin 11 - Pin 6 |
| Tough Scrub | J1 | Pin $11-\mathrm{Pin} 7$ |
| Tough Scrub Plus | J1 | Pin 10 - Pin 8 |
| Extra Rinse | J1 | Pin $11-\mathrm{Pin} 8$ |
| Model ID Jumper * | J1 | Pin $12-$ Pin 7 |

An unpressed switch will read as an open circuit.
A pressed switch will read as 10 k ohms.

* On select models


## Field Service Test

A Field Service Test may be started by pressing the Heavy Wash key 5 times followed by the Start key within 6 seconds. This test must be performed with clean water to insure proper sensor performance.
"88" will appear in the display (if available*) and the following sequence of events will occur:

| SECONDS | FUNCTIONS / ACTIVE LOADS |
| :---: | :--- |
| 106 | Vent Wax Motor/Water Valve |
| 5 |  |
|  | calibration - no loads active. |
| 120 | Wash Motor/Vent Wax Motor/Dispenser Wax Motor |
| 180 | Wash Motor/Heater/Vent Wax Motor |
| 120 | Drain Pump |
| 4 | Water Valve |

Time frame for Thermistor/Turbidity Sensor check \& calibration may vary slightly.

The Field Service Test will not repeat. The Heavy Wash LED will Flash during the test mode. Indicator lights (except Heavy Wash and the Display) will illuminate per Sales Floor Demo Mode. If the dishwasher door is opened during the test, the test sequence will pause, and resume when the door is closed. To the cancel test, press the Start / Cancel keypad.

The control has been designed to test the Sensor Memory and Motor. During the Field Service Test, if a fault has been detected, the test will abort any time after the motor current has been checked and 2 or more LED's will begin to Flash. A Memory / Software Check will occur immediately after the test is started. The (See Note**) LED and one of the following:

> Turbidity Sensor - failure - Rinse Only LED
> Thermistor - failure - Heavy Wash LED
> Motor - high current - Normal Wash LED
> Motor - low current - Light Wash LED
> Memory Failure - Heated Dry LED

* On select models
** On units with Front Controls only, this will be the Clean LED, on units with Top \& Front Controls, this will be the Delay LED

Membrane Readings
(Front \& Top Controls)

|  | Connector | Measure Between |
| :---: | :---: | :---: |
| Auto Clean | J1 | Pin $10-\mathrm{Pin} 5$ |
| Heavy Wash | J1 | Pin 9 - Pin 5 |
| Normal Wash | J1 | Pin 9 - Pin 6 |
| Light Wash | J1 | Pin $9-\operatorname{Pin} 7$ |
| Rinse Only | J1 | Pin 9 - Pin 8 |
| Quick Wash | J1 | Pin $10-\mathrm{Pin} 6$ |
| Heated Dry | J1 | Pin 11 - Pin 5 |
| Sanitize | J1 | Pin 11 - Pin 6 |
| Extra Rinse | J1 | Pin 11 - Pin 8 |
| Tough Scrub Plus | J1 | Pin $10-\mathrm{Pin} 7$ |
| $160^{\circ}$ Wash | J1 | Pin $10-\mathrm{Pin} 8$ |
| Model ID Jumper * | J1 | Pin $12-\mathrm{Pin} 8$ |
| Start / Cancel | J3 | Pin $9-\operatorname{Pin} 5$ |
| Delay | J3 | Pin $9-P$ - 6 |

An unpressed switch will read as an open circuit.
A pressed switch will read as 10 k ohms.

* On select models

|  | Load Readings |  |
| :--- | :--- | :---: |
|  | Measure between: | Result |
| Heater ${ }^{1}$ | ST1 (Heater) - ST11 (DIb Neutral) | 16 ohms |
| Wash Motor | ST5 (Motor Common) - ST8 (Motor Main) | 3 to 4 ohms |
| Drain Motor | ST6 (Drain) - ST4 (DIb Line) | 25 ohms |
| Vent Wax Motor | J6 Pin 1 (Vent) - ST4 (DIb Line) | 1.2 k ohms |
| Dispenser Wax Motor | J6 Pin 3 (Disp) - ST4 (DIb Line) | 2 kohms |
| Water Valve ${ }^{2}$ | J6 Pin 4 (Intt) - ST4 (Dlb Line) | 1.1 kohms |
| Thermistor | J5 Pin 1 (Temp) - J5 Pin 4 (Neutral) | See Component Info |

Notes:

1. This value assumes the high limit thermostat is closed.
2. This value assumes the float switch is closed.
3. Results are approximate values.


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## (1) WARNING

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1/3HP
120V/60hz, 3.2 amps, 3250 RPM

## Wiring Diagram



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Component Information

| Wash Motor | 1/3 HP motor, <br> $120 \mathrm{~V} / 60 \mathrm{hz}, 3.2 \mathrm{amps}, 3250$ RPM <br> Main wattage, 285 watts <br> Start wattage, 1115 watts |
| :---: | :---: |
| Water Valve | $120 \mathrm{~V} / 60 \mathrm{hz}, 7$ watts <br> $1.13 \pm .10 \mathrm{gpm}$ at $20-120 \mathrm{psi}$ |
| Heating Element | $120 \mathrm{~V} / 60 \mathrm{hz}$, 650 watts $\pm 5 \%$ in air 830 watts $\pm 5 \%$ in cold water |
| Limit Thermostat | SPST $1 / 4$ " terminal switch <br> Close at $149^{\circ} \pm 7^{\circ} \mathrm{F}\left(65.0^{\circ} \pm 3.9^{\circ} \mathrm{C}\right)$ <br> Open at $164^{\circ} \pm 4^{\circ} \mathrm{F}\left(73.3^{\circ} \pm 2.3^{\circ} \mathrm{C}\right)$ |
| Thermistor | Resistance and tolerance: <br> 10 k ohms $\pm 3 \%$ at $77^{\circ} \mathrm{F}\left(25^{\circ} \mathrm{C}\right)$ and <br> 2.4 k ohms $\pm 6.5 \%$ at $140^{\circ} \mathrm{F}\left(60^{\circ} \mathrm{C}\right)$ |
| Wax Motors | Vent - 120 V continuous duty $1 / 4$ " actuation stroke within 90 seconds <br> Detergent \& Rinse Aid - 120V incremental duty with $1 / 4$ " actuation stroke within 90 seconds |
| Capacitor | $\begin{aligned} & 300 \mathrm{~V} / 50-60 \mathrm{hz} \\ & 185^{\circ} \mathrm{F}\left(85^{\circ} \mathrm{C}\right), 15 \mu \mathrm{f}+10 \% /-5 \% \end{aligned}$ |
| Drain Motor | 45 watts |

## Cycle Chart

## 4. WARNING

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[^0]:    *On selected models only

