Technical Information- Dishwasher

MDBH950AWB MDBH970AWB

MDBH950AWQ MDBH970AWQ

MDBH950AWS MDBH970AWS

MDBH950AWW MDBH970AWW

Due to possibility of personal injury or property damage, always contact an authorized technician for servicing or repair of this unit. Refer to Service Manual 16021814.

All safety information must be followed as provided in Service Manual 16021814.

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WARNING

To avoid risk of electrical shock, personal injury, or death, disconnect power to dishwasher before servicing, unless testing requires power.

| Specifications | MDBH950AW* | MDBH970AW* | Benefits | MDBH950AW* | MDBH970AW* | |
|---------------------------|----------------|----------------|--|------------|------------|--|
| Power Source | | • | Wash cycles | 4 | 5 | |
| Voltage AC | 120 VAC | 120 VAC | Heavy Wash | Х | Х | |
| Amperage (Single Unit) | 15 A | 15 A | Normal Wash | X | Х | |
| Frequency | 60 Hz | 60 Hz | Light Wash | Х | X X | |
| Motor horsepower | 1/3 | 1/3 | Rinse Only | X | Х | |
| Receptacle | N/A | N/A | Auto Clean | | Х | |
| Plug | N/A | N/A | Drying System | Х | Х | |
| Dimensions | | | Features | | | |
| Height-overall | 33 ½" to 35 ¼" | 33 ½" to 35 ¼" | Control Lock | X | Х | |
| Width | 23 7/8" | 23 7/8" | *Sanitizer | Х | Х | |
| Depth | 23 1/2" | 23 1/2" | *ToughScrub Plus™ | Х | Х | |
| Weight | | | *Extra Rinse | Х | Х | |
| Un-crated | 65 lbs. | 65 lbs. | QuietSeries 100™ | Х | | |
| | | | QuietSeries 300™ | | Х | |
| | | | 2/4/6 Hour Delay Start | Х | | |
| | | | 1-9 Hour Delay Start | | Х | |
| | | | Energy Star | Х | X X | |
| | | | Remaining Time Countdown Display | | Х | |
| | | | Active Vent Dry | Х | Х | |
| | | | Finer Filtration | X X | X X | |
| | | | Hard Food Disposer | Х | Х | |
| | | | 9 Touch Pad Controls | Х | | |
| | | | 11 Touch Pad Controls | | Х | |

*On selected models only

Component Specifications

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| Illustration | Component | Test Procedure | Results |
|--------------|---|--|--|
| | Dishwasher Motor CCW rotation only viewed from shaft end. 1/3HP 120V/60hz, 3.2 amps, 3250 RPM Main Wattage, 285 watts Start Wattage, 1115 watts | Measure resistance from ST5 (Motor Common – blue) to ST8 (Motor Main - yellow) See Component Specifications/Motor Connections for details. | 3 to 4 Ω |
| | Control Board | See Component Specifications/ Membrane Readings for troubleshooting/pin-out instructions. | |
| | Water valve 120V/60hz, 7 watts 1.13 ± .10 gpm at 20- 120 psi | Measure resistance from J6 Pin 4 Aqua (Float switch) to ST4 Black (Common) | 1.1 k Ω (This value assumes the float switch is closed). |
| | Vent wax motor 120V with 1/4" actuation stroke within 60 seconds | Measure resistance from J6 Pin 1 Purple (Vent) to ST4 Black (Common) | 1.2 k Ω |
| | Dispenser wax motor 120V with 1/4" actuation stroke within 60 seconds | Measure resistance from J6 Pin 3 Tan (Dispenser) to ST4 Black (Common) | 2 k Ω |

Component Specifications

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| Illustration | Component | Test Procedure | Results |
|--------------|--|---|--|
| | Limit Thermostat | Close on Temperature drop @ 149°F ± 7°F (Temp) Open on Temperature drop @ 164°F ± 4°F (Temp) | 0Ω = Closed Infinite Ω = Open |
| | Sensor/Thermistor | $10K\Omega \pm 3\%$ at 77°F and 2.4 k $\Omega \pm$ 6.5% at 140°F J5 pin 1 - Orange (Temp) to J5 Pin 4 - Red (Neutral) | Infinite Ω = Open 0 Ω = Closed |
| | Heater/Heating Element 120v/60hz, 650 watts ± 5% in air, 830 watts ± 5% in coldwater | Measure resistance from ST1 Red/Black (Heater) to ST11 White (Common) | 16 Ω (This value assumes the high limit thermostat is closed). |
| | Drain Motor 120v/60hz | Measure resistance from ST6 Gray (Drain) to ST4 Black (Common). See section "Motor Connections and Diagram" for wiring contacts | 25 Ω |

Component Readings/Testing

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Manual Function Test

A Manual Function Test may be started by pressing the Normal Wash key 5 times followed by the Start key within 6 seconds.

The Normal Wash LED will Flash 3 times indicating manual test mode is active. Specific keypads will turn on or off a component as follows:

| Heavy Wash | Wash Motor |
|-------------|-----------------------------|
| Normal Wash | Drain Motor |
| Light Wash | Water Valve |
| Rinse Only | Soap Dispenser (cycle once) |
| | Rinse Aid (cycle twice) |
| Sanitize | Vent |
| Heated Dry | Heating Element |

When a component is activated by pressing a specific keypad, the LED above the keypad will be On. The test will cancel 120 seconds after the last keypad is pressed. The display (if available) will show '99' until the remaining timeout period is less than 99 seconds. At this point it will countdown until the mode times out, is cancelled, or another key is pressed. To cancel test, press the Start / Cancel keypad.

Sales Floor Demo Mode

Press Extra Rinse keypad 5 times within 6 seconds. The LEDs will illuminate in a progressive order until all are lit. All LED's will stay on for 1 second then all go off simultaneously. The display (if available) will begin at '50' and sequence down to '0' at a 1 second interval and repeat until this mode is terminated. This mode will repeat.

To cancel, press the Start / Cancel keypad.

Diagnostic Tips

To check control LEDs, enter Sales Floor Demo Mode. If control fails to perform as described, replace control. To check control and components, enter Field Service Test. If control fails to perform sequence as described, and a fault is detected, determine failure as described in the Field Service Test. If a load component failure has been diagnosed, proceed to the Manual Function Test. To check individual load components for proper operation, enter Manual Function Test. Follow test procedure as described. Repair or replace component as needed.

Note: The High Current or Low Current Motor Error may be detected during a wash cycle selected by a consumer. If this happens, the control will go into a 30 second auto restart mode and shut down if the unit is not able to restart the motor

Membrane Readings (Front Only Controls)

| | Connector | Measure Between |
|-------------------|-----------|-----------------|
| Heavy Wash | J1 | Pin 9 - Pin 5 |
| Normal Wash | J1 | Pin 9 - Pin 6 |
| Light Wash | J1 | Pin 9 - Pin 7 |
| Rinse Only | J1 | Pin 9 - Pin 8 |
| Auto Clean | J1 | Pin 10 - Pin 5 |
| Start / Cancel | J1 | Pin 10 - Pin 6 |
| Delay | J1 | Pin 10 - Pin 7 |
| Heated Dry | J1 | Pin 11 - Pin 5 |
| Sanitize | J1 | Pin 11 - Pin 6 |
| Tough Scrub | J1 | Pin 11 - Pin 7 |
| Tough Scrub Plus | J1 | Pin 10 - Pin 8 |
| Extra Rinse | J1 | Pin 11 - Pin 8 |
| Model ID Jumper * | J1 | Pin 12 - Pin 7 |

An unpressed switch will read as an open circuit.

A pressed switch will read as 10 k ohms.

* On select models

Field Service Test

A Field Service Test may be started by pressing the Heavy Wash key 5 times followed by the Start key within 6 seconds. This test must be performed with clean water to insure proper sensor performance.

"88" will appear in the display (if available*) and the following sequence of events will occur:

| SECONDS | FUNCTIONS / ACTIVE LOADS |
|---------|---|
| 106 | Vent Wax Motor/Water Valve |
| 5 | Thermistor check/Turbidity Sensor check & calibration - no loads active. |
| 120 | Wash Motor/Vent Wax Motor/Dispenser Wax Motor |
| 180 | Wash Motor/Heater/Vent Wax Motor |
| 120 | Drain Pump |
| 4 | Water Valve |

Time frame for Thermistor/Turbidity Sensor check & calibration may vary sliahtly.

The Field Service Test will not repeat. The Heavy Wash LED will Flash during the test mode. Indicator lights (except Heavy Wash and the Display) will illuminate per Sales Floor Demo Mode. If the dishwasher door is opened during the test, the test sequence will pause, and resume when the door is closed. To the cancel test, press the Start / Cancel keypad.

The control has been designed to test the Sensor Memory and Motor. During the Field Service Test, if a fault has been detected, the test will abort any time after the motor current has been checked and 2 or more LED's will begin to Flash. A Memory / Software Check will occur immediately after the test is started. The (See Note**) LED and one of the following:

> Turbidity Sensor - failure - Rinse Only LED Thermistor - failure - Heavy Wash LED Motor - high current - Normal Wash LED Motor - low current - Light Wash LED Memory Failure - Heated Dry LED

On select models

** On units with Front Controls only, this will be the Clean LED, on units with Top & Front Controls, this will be the Delay LED

Membrane Readings (Front & Top Controls)

| | Connector | Measure Between |
|-------------------|-----------|-----------------|
| Auto Clean | J1 | Pin 10 - Pin 5 |
| Heavy Wash | J1 | Pin 9 - Pin 5 |
| Normal Wash | J1 | Pin 9 - Pin 6 |
| Light Wash | J1 | Pin 9 - Pin 7 |
| Rinse Only | J1 | Pin 9 - Pin 8 |
| Quick Wash | J1 | Pin 10 - Pin 6 |
| Heated Dry | J1 | Pin 11 - Pin 5 |
| Sanitize | J1 | Pin 11 - Pin 6 |
| Extra Rinse | J1 | Pin 11 - Pin 8 |
| Tough Scrub Plus | J1 | Pin 10 - Pin 7 |
| 160° Wash | J1 | Pin 10 - Pin 8 |
| Model ID Jumper * | J1 | Pin 12 - Pin 8 |
| Start / Cancel | J3 | Pin 9 - Pin 5 |
| Delay | J3 | Pin 9 - Pin 6 |

An unpressed switch will read as an open circuit. A pressed switch will read as 10 k ohms. * On select models

Load Readings

| | Measure between: | Result |
|--------------------------|--------------------------------------|--------------------|
| Heater ¹ | ST1 (Heater) - ST11 (Dlb Neutral) | 16 ohms |
| Wash Motor | ST5 (Motor Common) - ST8 (Motor Main | n) 3 to 4 ohms |
| Drain Motor | ST6 (Drain) - ST4 (Dlb Line) | 25 ohms |
| Vent Wax Motor | J6 Pin 1 (Vent) - ST4 (Dlb Line) | 1.2 k ohms |
| Dispenser Wax Motor | J6 Pin 3 (Disp) - ST4 (Dlb Line) | 2 k ohms |
| Water Valve ² | J6 Pin 4 (Inlt) - ST4 (Dlb Line) | 1.1 k ohms |
| Thermistor | J5 Pin 1 (Temp) - J5 Pin 4 (Neutral) | See Component Info |

Th Notes

This value assumes the high limit thermostat is closed.

This value assumes the float switch is closed. 2.

3. Results are approximate values.

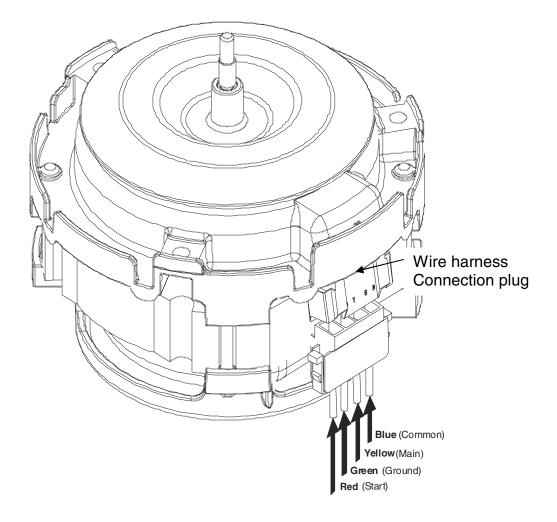
Electrical Diagnostics

| A WARNING | | | | | | |
|---|---|--|---|---|------------------------------------|--|
| To avoid risk of elect unless testing require | trical shock, es power. | personal injury, or de | eath, discon | nnect power to dishwasher before se | rvicing, | |
| 5 - 1 | | ωN | | | Dee | |
| still warm from being energized during testing. *** A resistor in the control board wired in parallel will result in an approximate reading of 4.0 k ohms with connector J5 plugged in. | * Select Models Only. ** Nominal value for ohms of electrical resistance of component only. These values will vary slightly due to the additional resistance of the wire harness. Greater variation can occur if the component is | To check continuity from ends of power leads to control board through door switches: (A white plastic latch <u>must</u> be inserted in the latch assembly for this test.) > With one ohm meter lead connected to the white (neutral) power lead, you should have continuity at stake lugs 10 & 11. > With one ohm meter lead connected to the black (line) power lead, you should have continuity at stake lugs 3 & 4, and pin # 8 on connector J5. Perform the resistance checks on the component(s) in question at the locations shown on the chart. | Use the <u>"Manual Function Test"</u> [as described on the electrical schematic sheet (6 918139)] to check components <u>before</u> opening the door to perform continuity testing or replacing parts. | (thru harness only with tor unplugged)*** +/- 6.5% @ 140°F +/- 6.5% @ 140°F -/- | Resistance Check Points and Values | |
| <u>continuity checks.</u> | Always remove power to the unit before performing any resistance or | Heater (14.5 - 16.5**) (High limit t'stat must be closed) | Wash Motor (3 - 4**) | Drain Motor (25**) (25* | | |

Motor Connectivity

WARNING

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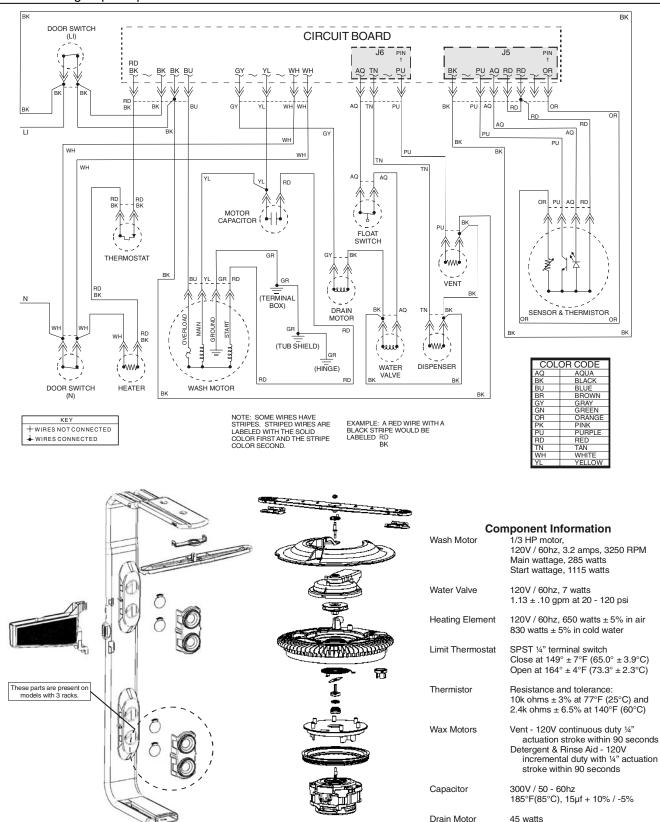
1/3HP 120V/60hz, 3.2 amps, 3250 RPM

Wiring Diagram

To avoid risk of electrical shock, personal injury, or death, disconnect power to dishwasher before servicing, unless testing requires power.

WARNING

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Cycle Chart

| To avoid risk of electric | al shock, p | bersonal in | VARNI eath, discon | | to dishwasher | before servicing, | G ect power to dishwasher before servicing, |
|---|--|---|--|--|--|-------------------|---|
| unless testing requires | power. | | | - | | _ | |
| Notes Strp: 1. All limes are approximate. 1. All limes are approximate. 2. Temperature checks force, a maximum 20 minute healing delay to reach the desired temperature. 1. Temperature checks force an cycle definition gives the minimum and maximum possible cycle length and executed cycle functions will vary based on the sensor input. This negrees the portion of a cycle that MAY be omitted. The determination of whether a segment is skipped or not is made by input from the sensor. 4. Fill length varies between different models. Step 2 | Available Others: Erter Bries: True option data an additional fit between the main weath and the final infree for an additional 5 minutes of unheated rinse. Trueph Scrub : True option services the service as Tough Scrub but the main wash lemp check is boosted to 145°F. Temperature Options (Available on select models) Sanitize: If the Sanitize option is available for a given cycle, it forces a temp check at the end of the main wash, a 154°F temp check prior to the rinse aid dispense in the final rinse 160° Wash. If the 160° Wash option is available for a given cycle, it forces a temp check at the end of the main wash, a 154°F temp check prior to the rinse aid dispense in the final rinse. | Tough Serue 1: This option addisend addisional finnituses of head wash is the how-wash, and an additional 5 minutes of head wash is the main wash and an additional 5 minutes of head rate for the second pre-rise. Tough Serue Puis - This option addisend a finnituse of head wash is the main wash and an additional 5 minutes of head wash is the main wash and additional 5 minutes of head wash is the main wash and additional 5 minutes of head wash is the main wash and additional 5 minutes of head wash is the main wash and additional 5 minutes of head wash is the mai | NORMAL WASH CYCLE (87 Minutes - main) FLL (146 max) HEATED VAB DET 2.00 HEATED (146 max) DET 2.00 HEATED (146 max) TEL (146 max) HEATED (146 max) MCR TEL (146 max) HEATED (146 max) DET (146 max) HEATED (146 max) MCR FLL (146 max) HEATED (146 max) DET (146 max) HEATED (146 max) MCR FLL (146 max) HEATED (146 max) DET (146 max) HEATED (146 max) MCR FLL (146 max | LIGHT WASH CYCLE FILL (146 max HEATED (136 min DEAN (136 min) FILL (146 max HEATED (136 min) DRAN (136 min) FILL (146 max) HEATED (136 min) TRUE (146 max) HEATED (136 min) FILL (146 max) HEATED (146 max) FILL (146 max) FI | CLOSE CLOSE CATER OFF 3:00 3:00 3:00 3:00 3:00 3:00 3:00 3: | ATER 1:30 | VENT CLOSED VENT CLOSED VENT CLOSED VENT CLOSED ATERI HEATERI HEA |